

## ATTACHMENT 3

### Claim adjustment examples for case management services

Examples of claims adjustments before and after the implementation of the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) are illustrated below.

| For example, if both of the following are true: |                          | Then use the following:   |                            |   |
|---|--------------------------|---|----------------------------|---|
| Original date of service                        | Date adjustment received | Paper Adjustment Request form*                                      | Electronic 837P adjustment | Codes   |
| 9/1/03  | 9/30/03                  | Pre-HIPAA form  | Not applicable             | <ul style="list-style-type: none"> <li>• Pre-HIPAA nonmedical codes.</li> <li>• Pre-HIPAA medical codes.</li> </ul> |
| 9/30/03   | 10/14/03                 | Adjustment/Reconsideration Request form and completion instructions | Allowable                  | <ul style="list-style-type: none"> <li>• National nonmedical codes.</li> <li>• Pre-HIPAA medical codes.</li> </ul>  |
| 10/14/03  | 11/1/03                  | Adjustment/Reconsideration Request form and completion instructions | Allowable                  | <ul style="list-style-type: none"> <li>• National nonmedical codes.</li> <li>• National medical codes.</li> </ul>   |

\*Refer to the June 2003 *Wisconsin Medicaid and BadgerCare Update* (2003-31), titled "Changes to the Wisconsin Medicaid Adjustment Request form and instructions," for more information about paper claim adjustments.